



Rock Rapids  
Vision, Balanced.

Strategic Goals, Objectives and Actions

**Priority: Housing**

*Goal 1: Fulfill the community’s rental and owner occupied housing needs and ensure that housing is available for residents at any point along the continuum of residential dynamics*

*Objective 1.1: Ensure adequate rental units exist for families (specifically multi-bedroom homes or apartments)*

Action:	Responsibility:	Timeline:	Updates/Progress:
a. Review the Housing Needs Analysis for rental demand and unit recommendations (e.g. list types here)	<ul style="list-style-type: none"> <li>• City of Rock Rapids</li> <li>• RR Development</li> </ul>	In progress/ongoing	Discussions ongoing with private developers
b. Identify potential lots/parcels to address demand	<ul style="list-style-type: none"> <li>• City of Rock Rapids</li> <li>• RR Development</li> </ul>	Ongoing	Ongoing: Currently 65 lots available for sale with an additional 85 acres for future development
c. Purchase or acquire option on locations as available	<ul style="list-style-type: none"> <li>• RR Development</li> </ul>		RRDC has been very focused on housing and has purchased 36 acres for the development of 50-52 new homes.
d. Finalize incentive package	<ul style="list-style-type: none"> <li>• RR Development</li> <li>• City of Rock Rapids</li> </ul>	Done	Have many incentives in place for housing – in discussions with finance committee about multi-family incentives (for blighted areas, etc.).
e. Recruit developers given needs analysis and land availability	<ul style="list-style-type: none"> <li>• RR Development</li> </ul>	In progress/ongoing	

*Objective 1.2: Develop new construction or additional owner-occupied housing options in Rock Rapids*

Action:	Responsibility:	Timeline:	Updates/Progress:
a. Review the Housing Needs Analysis for owner-occupied demand and unit recommendations (e.g. types...)	<ul style="list-style-type: none"> <li>• City of Rock Rapids</li> <li>• RR Development</li> </ul>	Ongoing	54 to 60 structures needed – on track with current pace of construction. May need more with community growth and structure replacement

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Action:	Responsibility:	Timeline:	Updates/Progress:
b. Develop or update a plan (with map) that identifies demand type with existing lots/parcels and future land use	<ul style="list-style-type: none"> <li>• City of Rock Rapids</li> <li>• RR Development</li> </ul>	Done	Zoning map updated – continue to work on future land use map
c. Continue development of the four existing subdivisions through RFP and current incentives (TIF, reduced or forgivable lots)	<ul style="list-style-type: none"> <li>• City of Rock Rapids</li> <li>• RR Development</li> </ul>	Done	Created new Urban Renewal Areas in 2019/2020
d. Consider the feasibility of modular housing development, including: type and cost of unit, transportation, pad or foundation and installation plus utilities	<ul style="list-style-type: none"> <li>• RR Development</li> </ul>	Ongoing	Working with Private developer to create affordable housing.
e. Share feasibility information with potential developers and investors, assist with lot identification and possibly financing	<ul style="list-style-type: none"> <li>• RR Development</li> <li>• RR Municipal Utilities</li> </ul>	September, 2018 and ongoing	Ongoing

Objective 1.3: Promote the rehabilitation of existing housing in Rock Rapids

Action:	Responsibility:	Timeline:	Updates/Progress:
a. Enforce existing housing ordinances to prevent dilapidated housing issues	<ul style="list-style-type: none"> <li>• City of Rock Rapids</li> </ul>	In progress/ongoing	Ongoing

Objective 1.4: Reevaluate the use of housing incentive funds and promote their availability

Action:	Responsibility:	Timeline:	Updates/Progress:
a. Take an inventory of existing incentive funds and sources	<ul style="list-style-type: none"> <li>• RR Development</li> </ul>	Ongoing	<p>Tax abatement \$5,000 RRMU Energy Star Efficiency Rebate \$2,000 New Construction Grant \$5,000</p> <p>City has an affordable housing incentive program in place and they are in the process of drafting a change to this program to enable it to serve as a down-payment assistant program.</p>

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b. Create a matrix of housing incentive opportunity programs (eligibility, amount available, etc.) based upon current need	• RR Development	Done	Done and is incorporated on website
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**Priority: Resident Attraction and Retention**

*Goal 2: People and families want to stay in or move to Rock Rapids because services and amenities are attractive and residents are welcomed and supported by the community.*

*Objective 2.1: Childcare space and hours fit the needs of families in Rock Rapids*

Action:	Responsibility:	Timeline:	Updates/Progress:
a. Conduct research to understand the current and future gaps in spaces for each age level, infants to 4 year olds	• Kids Club	Annually	Ongoing – center has a waiting list and they maintain information on this list to determine need
b. If more space is needed, identify options for growth (expansion at existing space, recruiting more home providers, new larger or additional center)	• Kids Club	Ongoing	If successful in attracting staff, there could potentially be more slots available. The pending rate increase could inspire some parents to open in-home childcare opportunities. The center will likely need a 1-2 year old room in the next year or two.
c. Prioritize options and identify actions to pursue priorities	• Kids Club	Annually	Increasing starting wages to address staff shortages. There is a plan to review rates annually to ensure financial responsibility and market competitiveness.
d. Explore opportunities for financial subsidies for childcare options (e.g. corporate support, organizations, government)	• Kids Club	Annually	Working on a new fundraising campaign with employers – annual sponsorships, etc. for a future expansion.

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Objective 2.2: New residents are welcomed and informed about the community, its resources and opportunities for new residents to become involved

Action:	Responsibility:	Timeline:	Updates/Progress:
a. Work with local employers, utilities and realtors to develop a way to reach new residents with a “welcome system”	<ul style="list-style-type: none"> <li>• RR Chamber of Commerce</li> <li>• RR Municipal Utilities</li> <li>• Central Lyon CSD</li> <li>• Council of Churches</li> </ul>	Done	The utilities have a postcard to hand out to new people who can bring it to the Chamber office for a welcome bag.
b. Consider a “first responders” program where established family volunteers reach out to new families with a direct invitation to community events or shared community meals	<ul style="list-style-type: none"> <li>• RR Chamber of Comm.</li> <li>• RR Municipal Utilities</li> <li>• Central Lyon CSD</li> <li>• Council of Churches</li> </ul>	Ongoing	Nothing formal at this point – but individuals are reaching out to new families.
c. Be intentional about inviting new residents to participation in volunteer opportunities	<ul style="list-style-type: none"> <li>• RR Chamber of Comm.</li> <li>• RR Municipal Utilities</li> <li>• Central Lyon CSD</li> <li>• Council of Churches</li> </ul>	Ongoing	

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Goal 3: Raise the profile of Rock Rapids among current and prospective residents.

Objective 3.1: Residents are retained and new people have moved to the community as a result of targeted marketing

Action:	Responsibility:	Timeline:	Updates/Progress:
a. Marketing plan is completed and new logo is incorporated into print materials, signage and online presence	<ul style="list-style-type: none"> <li>• RR Development</li> <li>• RR Chamber of Commerce</li> </ul>	Done	Website completed, promotional materials ordered, newspaper publishes a community guide that will be more intentional about running features on amenities and other great community items. Will be available for distribution by “welcoming committee” outlets, schools, real estate agents, etc.
b. Videos and testimonials are collected that feature: community celebrations, industry, Main Street, schools, river, parks and trails, recreational events	<ul style="list-style-type: none"> <li>• RR Chamber</li> </ul>	Ongoing	Have several YouTube videos
c. Videos, testimonials and other community images are distributed widely through the internet, television and other outlets	<ul style="list-style-type: none"> <li>• RR Chamber</li> <li>• Council of Churches</li> <li>• Central Lyon CSD</li> </ul>	Ongoing	Testimonials on website, have also done some “here, stay” commercials in past 18 months, on YouTube channel

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Objective 3.2: Elevate the level of two-way communication among city entities, organizations and residents

Action:	Responsibility:	Timeline:	Updates/Progress:
a. Identify persons to take responsibility for community communication distributions	<ul style="list-style-type: none"> <li>• City of Rock Rapids</li> <li>• RR Development</li> <li>• RR Chamber</li> <li>• Central Lyon CSD</li> <li>• RR Municipal Utilities</li> </ul>	Ongoing	The Chamber is taking on this task – as well as website updates and content.
b. Put tools in place to maintain ongoing communications	<ul style="list-style-type: none"> <li>• City of Rock Rapids</li> <li>• RR Development</li> <li>• RR Chamber</li> <li>• Central Lyon CSD</li> <li>• RR Municipal Utilities</li> </ul>	Ongoing	Chamber has and utilizes a large email distribution list, weekly calendar, social media and the website events page.

**Priority: Business Attraction, Retention and Expansion**

*Goal 4: Rock Rapids is a growing community where new and existing business and industry are succeeding and growing resulting in an increased tax base and new jobs and investment in the community.*

*Objective 4.1: Rock Rapids has identified targeted industries and businesses and has prepared a menu of incentives for successful recruitment efforts*

Action:	Responsibility:	Timeline:	Updates/Progress:
a. Research community needs and workforce availability to identify targeted traded and local industry and businesses (review/consider a target market analysis and laborshed study)	<ul style="list-style-type: none"> <li>• RR Development</li> <li>• IEDA (Laborshed study for county)</li> </ul>	Ongoing	<p>IEDA has collected employer and jobseeker data from the area. Laborshed area study completed in 2022.</p> <p><a href="https://workforce.iowa.gov/media/1153/download?inline=">https://workforce.iowa.gov/media/1153/download?inline=</a></p>
b. Create incentive packages based on targets, including TIF, capital options, abatement, tax credits, RLFs, etc.	<ul style="list-style-type: none"> <li>• RR Development</li> <li>• City of Rock Rapids</li> <li>• RR Municipal Utilities</li> </ul>	Done	<p>Packages set, TIF is situational, everything is in place and ongoing – website will include this</p> <p>Utility and City RLF is available for new or expanding businesses</p>
c. Update information on LOIS regarding sites, the community, buildings, add files/brochures/photos and videos featuring assets	<ul style="list-style-type: none"> <li>• RR Development</li> </ul>	Ongoing	<p>Updated – and ongoing</p> <p>RRDC’s 36-acre land purchase includes 10 acres suitable for commercial development.</p>
d. Utilize Iowa’s Business Concierge (IASourceLink) to obtain information on recruitment targets	<ul style="list-style-type: none"> <li>• RR Development</li> </ul>	Ongoing	<p>Ongoing</p> <p><a href="https://www.iasourcelink.com/">https://www.iasourcelink.com/</a></p>

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Objective 4.2: Existing businesses are monitored and served in order to encourage and support success and expansion in Rock Rapids

Action:	Responsibility:	Timeline:	Updates/Progress:
a. Host workshops, trainings or networking opportunities designed to assist businesses as common needs or areas of interest are identified.	<ul style="list-style-type: none"> <li>• RR Development</li> <li>• RR Chamber</li> <li>• RR Municipal Utilities</li> <li>• Lyon County Economic Development</li> </ul>	Ongoing	Chamber is hosting quarterly lunch and learns (identity theft, marketing, social media). Continue to seek program ideas and suggestions from other communities
b. Add IASourceLink’s Business Concierge to the website and promote IASourceLink webinars to local businesses.	<ul style="list-style-type: none"> <li>• RR Development</li> <li>• RR Chamber</li> </ul>	Ongoing	Ongoing

Objective 4.3: Entrepreneurs and businesses are supported and encouraged to start, stay and/or grow businesses in Rock Rapids

Action:	Responsibility:	Timeline:	Updates/Progress:
a. Review existing loan products for gaps (e.g. start-ups or no building collateral) and consider new products designed to take on a little more risk	<ul style="list-style-type: none"> <li>• RR Development</li> <li>• RR Municipal Utilities</li> <li>• City of Rock Rapids</li> </ul>	Done	Programs exist in the county for any size/type of business: City, Utilities and county have revolving loan funds – good for gap financing.
b. Form a think tank of community entrepreneurs who discuss local businesses and offer assistance and ideas to promote success and growth	<ul style="list-style-type: none"> <li>• RR Development</li> <li>• RR Chamber</li> </ul>		

Objective 4.4: Downtown Rock Rapids is thriving. Storefronts are filled and second story housing options are available

Action:	Responsibility:	Timeline:	Updates/Progress:
a. Continue to offer the façade improvement incentives	<ul style="list-style-type: none"> <li>• City of Rock Rapids</li> </ul>	Ongoing	Store Front Grant Program - Ongoing
b. Research second story housing tax credit programs offered through IEDA	<ul style="list-style-type: none"> <li>• RR Development</li> </ul>		Received \$300,000 Grant in 2022

**Priority: Health and Education**

*Goal 5: Strengthen the level of engagement, collaboration and dialogue between the Central Lyon Community School District and the community of Rock Rapids*

*Objective 5.1: Promote a local workforce by intentionally connecting faculty and students to area business professionals to improve awareness of local career opportunities and needs*

Action:	Responsibility:	Timeline:	Updates/Progress:
a. Develop program(s) to educate all teachers, guidance counselors, parents and administrators on local job opportunities	<ul style="list-style-type: none"> <li>• Central Lyon CSD</li> <li>• NW AEA</li> <li>• Entrepreneur Think Tank</li> </ul>	Ongoing	<p>School staff toured DGR, industrial tech getting out into businesses too. Hosted the Lyon County Career Exploration Day. Still have work to do to get students into the businesses to see what the work is like – discussions are ongoing.</p> <p>Working with RRDC and NWAEA to get teachers out for more exposure to industry and to learn about the skills needed for employment.</p>
b. Create a job shadow or apprenticeship program with the school so that students can experience local job opportunities and small business ownership	<ul style="list-style-type: none"> <li>• Central Lyon CSD</li> <li>• NW AEA</li> <li>• Entrepreneur Think Tank</li> </ul>	Ongoing	<p>Working to find opportunities for job shadows and apprenticeships. Can be hard to line up, due to state restrictions (e.g. HIPA, school time requirements)</p> <p>Always ongoing – keeping communication open with parents. Continue to advocate that organizations contact the school with opportunities.</p>

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Objective 5.2: Position the Central Lyon Community School District to be a long-term attraction for new families

Action:	Responsibility:	Timeline:	Updates/Progress:
a. Invest in overall school safety and maintenance, while regularly communicating progress and needs with residents	<ul style="list-style-type: none"> <li>• Central Lyon CSD</li> </ul>	In progress/ongoing	<p>Have made several safety improvements (renovations to the bus drop off, traffic signage, repainting lines) and maintenance upgrades (the roof). Have also increased the marketing of the district</p> <p>Always looking to market the community and the school – getting more and more open-enrolled students. Using social media to promote the district. Are working with the city to expand recreational areas (ball fields, etc.) which should help with attraction.</p>
b. Develop and promote a long-term term infrastructure and capital improvement plan	<ul style="list-style-type: none"> <li>• Central Lyon CSD</li> </ul>	In progress/ongoing	<p>Making continual updates: roofing, technology, etc. Are in the process of reaching out to community members and parents for input</p> <p>Have a plan in place for 5-year improvements</p>

Goal 6: Ensure individual and family wellbeing throughout the community

Objective 6.1: Become a recognized provider of excellent medical services for the region

Action:	Responsibility:	Timeline:	Updates/Progress:
a. Recruit physicians and healthcare professionals (including dentists and optometrists) to Rock Rapids	<ul style="list-style-type: none"> <li>• Avera</li> <li>• Sanford</li> <li>• RR Development</li> </ul>	Ongoing	<p>Showed community to potential dentist through the FIND Initiative</p>
b. Increase access to mental health services	<ul style="list-style-type: none"> <li>• Lyon County Public Health</li> <li>• Sanford</li> <li>• Avera</li> </ul>	In Progress	<p>Transportation is a limiting factor for people accessing services. Will be meeting with a Resource Advocate to discuss and seek solutions for this issue</p> <p>Public Health has offered training on mental health for responders and the public. Mental Health region will be changing, so there will be new counseling services and a new school counselor</p>

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Action:	Responsibility:	Timeline:	Updates/Progress:
c. Develop a regular collaborative forum for all healthcare related service providers to work collectively to position Rock Rapids as a hub for regional care	<ul style="list-style-type: none"> <li>• Lyon County Public Health</li> <li>• Sanford</li> <li>• Avera</li> </ul>	Done	

Objective 6.2: Improve access to local information on health and wellness related resources and programs

Action:	Responsibility:	Timeline:	Updates/Progress:
a. Conduct an annual inventory of existing organizations’ programs offering stewardship assistance, including an assessment of unmet needs of residents	<ul style="list-style-type: none"> <li>• Lyon Cty Public Health</li> <li>• Sanford</li> <li>• Avera</li> </ul>	Annually	Public Health is utilizing college students to complete windshield surveys, and have started an effort to encourage the public to complete an emergency alert form with information that is noted in the 911 system that the household has a project alert kit that will help first responders.
b. Develop an awareness campaign of available services	<ul style="list-style-type: none"> <li>• Lyon Cty Public Health</li> <li>• Sanford</li> <li>• Avera</li> </ul>	Done	Public Health is developing an informational brochure for county services, and are airing some commercials too.
c. Develop a community website and calendar to share information on service providers, wellness programs, youth activities and volunteer opportunities	<ul style="list-style-type: none"> <li>• Lyon Cty Public Health</li> <li>• Sanford</li> <li>• Avera</li> <li>• RR Chamber</li> </ul>	Done	

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Action:	Responsibility:	Timeline:	Updates/Progress:
<p>d. Educate residents of all ages on healthy lifestyle choices</p>	<ul style="list-style-type: none"> <li>• Lyon Cty Public Health</li> <li>• Sanford</li> <li>• Avera</li> </ul>	<p>Done/Ongoing</p>	<p>County has 3 wellness programs in Rock Rapids and do blood pressure clinics where info is distributed. Public Health will work with Sanford and Avera once they are ready to offer collaborative services.</p> <p>Public Health has included safety and accident response training. Are currently offering a “Stop the Bleed” training for community members, volunteers in churches and schools, and are offering Concussion education for parents, children and coaches to help in the understanding of a new Iowa Concussion law</p> <p>The Chamber has hosted community members for “Meet your Law Enforcement” night, and a “Meet your Fire Department” as well as bicycle safety training</p>

**Priority: Public Facilities and Infrastructure**

*Goal 7: Develop a Rock Rapids Recreation and Wellness Center*

*Objective 7.1: Assess the overall demand and feasibility of a community owned recreation and wellness center*

Action:	Responsibility:	Timeline:	Updates/Progress:
a. Develop and/or expand a rec center project committee	<ul style="list-style-type: none"> <li>• RR Chamber</li> <li>• RRDC</li> </ul>	TBD	
b. Tour facilities in other communities to explore amenities, project development and funding, challenges to be overcome, level of community support and operational/management models	<ul style="list-style-type: none"> <li>• Rec Center Project Committee</li> </ul>	TBD by committee	Met with an architectural firm for preliminary talks on a recreation center. The architectural firm provided recommendations for the committee to visit to see what might work for Rock Rapids. Contact NCC, The Crew Center in Woodbine, IA
c. Survey area residents about interests, needs, frequency of use, membership fees and other key aspects of the project	<ul style="list-style-type: none"> <li>• Rec Center Project Committee</li> </ul>	TBD by committee	
d. Determine a budget and secure funding for an engineering/architectural firm to guide and oversee project exploration	<ul style="list-style-type: none"> <li>• Rec Center Project Committee</li> <li>• City of Rock Rapids</li> </ul>	TBD by committee	
e. Inventory and assess existing recreation and wellness assets in Rock Rapids and how a new facility could positively and/or negatively impact these programs or offer new partnerships and collaborative opportunities	<ul style="list-style-type: none"> <li>• Rec Center Project Committee</li> <li>• City of Rock Rapids</li> </ul>	TBD by committee	
f. Develop recommendations on possible sites for the new or expanded facilities	<ul style="list-style-type: none"> <li>• Rec Center Project Committee</li> <li>• City of Rock Rapids</li> </ul>	TBD by committee	Possible sites by DGR, Avera
g. Prepare recommendations to the City of Rock Rapids and other key organizations including project scope, estimated budget and potential funding sources	<ul style="list-style-type: none"> <li>• Rec Center Project Committee</li> </ul>	TBD by committee	Woodbine, IA project, the Crew Center, was \$15M in 2021. Annual operating expense over \$400K

*Objective 7.2: Secure funding for project construction and early stage operations*

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Action:	Responsibility:	Timeline:	Updates/Progress:
a. Recruit a Rec and Wellness Center fundraising task team to work with the project planning committee	<ul style="list-style-type: none"> <li>• Rec Center Project Committee</li> </ul>	TBD by committee	
b. Develop a project budget for construction and the first three years of operation	<ul style="list-style-type: none"> <li>• Rec Center Fundraising Task Team</li> </ul>	TBD by committee	
c. Launch fundraising efforts for the new facility (e.g. capital campaign, grants, bonding and all other available options)	<ul style="list-style-type: none"> <li>• Rec Center Fundraising Task Team</li> </ul>	TBD by committee	

Objective 7.3: Open the new Recreation and Wellness Center

Action:	Responsibility:	Timeline:	Updates/Progress:
a. Develop an operational plan for all programming, promotion, members services and maintenance of the new facility	<ul style="list-style-type: none"> <li>• City of Rock Rapids</li> <li>• RR Chamber</li> <li>• Central Lyon CSD</li> <li>• Rec Center Project Committee</li> </ul>	TBD by committee	
b. Hire staff for the new facility	<ul style="list-style-type: none"> <li>• City of Rock Rapids</li> </ul>	TBD by committee	
c. Undertake a community-wide membership drive in advance of the opening of the facility	<ul style="list-style-type: none"> <li>• City of Rock Rapids</li> <li>• RR Chamber</li> <li>• Central Lyon CSD</li> <li>• Rec Center Project Committee</li> </ul>	TBD by committee	

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Goal 8: Expand Rock Rapids’ system of biking and walking trails

Objective 8.1: Implement plan for trails expansion

Action:	Responsibility:	Timeline:	Updates/Progress:
a. Develop a trails development committee under the City of Rock Rapids	<ul style="list-style-type: none"> <li>• City of Rock Rapids</li> <li>• RR Development</li> </ul>	Done	Added Southside Park trail in 2022. Plan to add ext. from pond to Ball fields and Ballfields to Moon Creek in 2024
b. Develop a trails improvement plan including funding strategies	<ul style="list-style-type: none"> <li>• Trails Committee</li> </ul>	Plan in place	Funding Campaign launch December 2022. Have raised over \$375K including pledges.
c. Promote plan and annual progress to the community	<ul style="list-style-type: none"> <li>• City of Rock Rapids</li> <li>• Trails Committee</li> </ul>	Ongoing	

Goal 9: Streets, sidewalks and gateways are aesthetically pleasing and in good condition.

Objective 9.1: The SW retention basin is converted to a wet pond to improve the aesthetics at that gateway

Action:	Responsibility:	Timeline:	Updates/Progress:
a. Conduct an engineering study to determine cost and scope of project	<ul style="list-style-type: none"> <li>• City of Rock Rapids</li> </ul>	Done	Pond dug in 2021/2022
b. Research funding sources for the conversion (DNR, IDALS, USDA, State Revolving Fund, etc.) work with COG or RC&D for assistance in funding search	<ul style="list-style-type: none"> <li>• City of Rock Rapids</li> </ul>	Done	Funding from LCRF, MPCHA, Dorothy McCormack, & City

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Objective 9.2: Streetscape improvements are made in the downtown area

Action:	Responsibility:	Timeline:	Updates/Progress:
a. Replace lighting along Main Street and some side streets	<ul style="list-style-type: none"> <li>City of Rock Rapids</li> <li>RR Municipal Utilities</li> </ul>	Ongoing	Updates have been made along S. Story St. Marshall St. scheduled for 2026
b. Make sidewalk repairs and renovations for safety and handicap accessibility	<ul style="list-style-type: none"> <li>City of Rock Rapids</li> </ul>	Ongoing	Lighting and sidewalk projects have been included in CIP – both costs and funding sources
c. Conduct a “First Impressions” visitor exchange to get feedback on the downtown and other areas of the community	<ul style="list-style-type: none"> <li>City of Rock Rapids</li> <li>RR Chamber</li> </ul>		Chamber has gotten some information for this program. Waiting to make sure sidewalks are completed first. Have also talked about doing a secret shopper exchange as well.

Objective 9.3: Roadways throughout the town are long-lasting, in good condition and (where feasible) can accommodate bicyclists

Action:	Responsibility:	Timeline:	Updates/Progress:
a. Continue the replacement of city streets with concrete per city street plan	<ul style="list-style-type: none"> <li>City of Rock Rapids</li> </ul>	5 year CIP in place, ongoing	2023: 5 <sup>th</sup> Ave 2026: Downtown Marshall
b. When replacing streets, add trail width where applicable	<ul style="list-style-type: none"> <li>City of Rock Rapids</li> </ul>	5 year CIP in place, ongoing	

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Goal 10: City staff are readily accessible to the public and better communication between departments enhances overall services

Objective 10.1: City staff and Council Chambers are housed in one location

Action:	Responsibility:	Timeline:	Updates/Progress:
a. Evaluate needs for consolidated government offices	• City of Rock Rapids	Done	
b. Examine options (build new, use existing, etc.)	• City of Rock Rapids	Done	
c. Determine plan of action and budget (option, engineering/architect, funding sources)	• City of Rock Rapids		Have had discussions with the school to share a library. Could repurpose library to city offices