

# Volunteer Position: DSNAP Event Volunteer

**SUMMARY:** Iowa HHS is looking for an energetic, independent volunteer to help with an event for The Disaster Supplemental Nutrition Assistance Program (DSNAP). The DSNAP Event Volunteer will work closely with the DSNAP workers and will assist during the DSNAP benefits event organized by Iowa HHS. The role involves helping people in line, reviewing eligibility for DSNAP, providing comfort to attendees, directing traffic, and explaining how the DSNAP card can be used.

## DUTIES AND RESPONSIBILITIES:

### 1. Assist Attendees:

- Help attendees in line by providing information and answering questions.
- Review general eligibility criteria for DSNAP benefits.
- Assist elderly or disabled individuals by moving them to the front of the line.

### 2. Direct Traffic:

- Guide attendees to the appropriate in-person DSNAP worker stations.

### 3. Explain DSNAP Card Usage:

- Educate attendees on how to use the DSNAP card for purchasing eligible food items.
- Answer any questions related to card usage.

## KNOWLEDGE, SKILLS, AND ABILITIES REQUIRED:

- Excellent communication skills.
- Patience and empathy when dealing with diverse populations.
- Ability to follow instructions and work collaboratively.
- Basic knowledge of DSNAP benefits (training will be provided onsite).

## TIMEFRAME:

**Event Dates:** Daily Monday July 8th - Saturday July 13th

**Length of commitment:** Half day and Whole Day shifts are available

Estimated total hours: 4-8 hours per shift

**WORKSITE:** This event is happening in the following counties

- **Sioux County:** Main Street Plaza: 1129, Main St, Rock Valley, IA 51247
- **Emmett County:** Emmett County Fair Grounds Skateland: 1686 3rd Ave. S., Estherville, IA 51334
- **Lyon County:** Forester Community Center: 404 First Ave, Rock Rapids, IA 51246
- **Plymouth County:** Le Mars Bible Church: 1550 7th Ave SE, LeMars, IA 51031
- **Clay County:** CrossWinds Church 1900 Grand Ave. #A, Spencer, IA 51301

## BENEFITS OF WORKING WITH US:

- Opportunity to make a positive impact in the community.
- Gain experience in disaster response and public service.
- Networking with professionals in the field.
- Appreciation and recognition from Iowa HHS.

## VOLUNTEER AGREES TO:

- Volunteers are expected to adhere to the guidelines provided by Iowa HHS.
- Maintain a respectful and helpful demeanor throughout the event.
- Devote sufficient time and energy to fulfill the outlined position requirements.
- Acknowledge that the position is an unpaid, volunteer position offered through Iowa HHS IowaHHS.Gov

## About HHS DSNAP

The **Disaster Supplemental Nutrition Assistance Program (DSNAP)** in Iowa provides nutrition benefits to support needy families in purchasing healthy food and moving toward self-sufficiency. Eligible individuals can apply for DSNAP benefits, which supplement their food budget during times of disaster or crisis. More information is available at [hhs.iowa.gov](https://hhs.iowa.gov)



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